

4341 Village Lane | Whistler, BC, V0N 1B4 | Canada  
Phone: (604) 932-4724 | Fax: (604) 932-4258  
www.vioresorts.com



## Resort Amenities

Bike Lock-up (Limited - Fee)  
Laundry Facilities (4-8 p.m.)  
Ski Lock-up (Limited)  
Underground Parking (Limited - Fee)  
Wi-Fi (free for VI owners –  
Guests pay fee)

## Local Activities

Boating  
Canoeing  
Fishing  
Golfing  
Grocery Store  
Horseback Riding  
Ice Skating Rink  
Indoor Pool  
Mountain Biking  
Public Parking (Fee)  
Rock Climbing  
Skiing (Cross Country,  
Downhill & Heli-Ski)  
Sleigh Rides  
Snowmobiling  
Snowshoeing  
Swimming

## Know Before You Go

Before you leave on vacation check the VI website 'Know Before You Go' page for the most up-to-date information specific to this resort. This includes all the information you need to make your vacation memorable after your reservation was confirmed and before your travel date.

## Occupancy

Studio: 2-Person Limit  
Studio Plus: 2-Person Limit  
1 Bedroom: 4-Person Limit

## Reminders

- Occupancy limits apply to all ages, including infants. A fee will be assessed for non-compliance
- Units are randomly assigned by computer on the morning of your arrival. Due to the complexity of the resort, no specific request can be taken.
- Mid-stay cleans only occur for stays of nine nights or more. Additional maid service will be charged at current rates.
- Smoking will only be allowed in designated smoking areas. Smoking is not allowed in rooms. A fee will be assessed for non-compliance.
- Pets are not allowed at VI Resorts. A fee will be assessed for non-compliance.

## Parking

- There is NO free overnight parking in Whistler village.
- The resort has 10 underground parking spaces for 15 units. The spaces, available on a **first-come** basis for a fee, have a height restriction of 6' 7". Permits are issued at check-in. Unauthorized vehicles will be towed at Owners'/ Guests' expense.
- Alternate parking can cost up to \$36.00/24 hours.

## Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

## Check-in Information

**Check-in Location:** The check-in office is in the lobby of the resort.

### Office Hours\*:

Sat - Thur 8:00 a.m. - 8:00 p.m.  
Friday:  
8:00 a.m. - 8:00 p.m. Apr - Nov  
8:00 a.m. - 11:00 p.m. Nov - Apr

\*Seasonal hours may apply.

**Check-in Time:** 4:00 p.m.

**Check-out Time:** 11:00 a.m.

**After Hours:** Follow the instructions posted at the check-in lobby to contact the 24-hour security guard who will provide keys and registration information.

**Deposit:** A refundable deposit is required at check-in for all Owners and Guests; \$50.00 on a Visa/MasterCard/ American Express card, or \$150.00 in cash.

An additional \$50.00 parking deposit will be collected for guests parked in the VI underground parking.

# Unit Information

## Studio

Queen wall bed, 1 bath.

## Studio Plus

Queen bed, 1 bath.

## One Bedroom

Queen bed, full bed in a loft or queen Murphy bed, 1 bath.

# Unit Amenities

All units are equipped with a full kitchen, hardwood floors, telephone, TV/DVD, hairdryer, iron and ironing board, alarm clock. Five out of the six bedrooms also have a loft open to the living room with a full set of stairs to reach it, where a full bed is located; no specific requests can be taken.

## Unit Access:

The Clock Tower Resort has numerous flights of stairs and **no elevator**.

- There are 25 steps from the parking to the lobby. Unloading luggage is allowed by the building entrance at street level.
- There are 6 steps from the street to lobby.
- There are 26 steps from lobby to first floor (mostly studios).
- There are 40 steps from lobby to second floor (mostly one bedrooms).

# Driving Directions

## Location

Clock Tower is located 85 miles from the Vancouver, BC airport and 220 miles from Sea-Tac Airport. The Clock Tower Resort is in the heart of Whistler Village.

## From I-5 to Highway 99 (Sea to Sky Highway)

- At Blaine, WA, take Exit #275, turning right onto northbound Highway 15.
- Go through the Truck Crossing Customs station and continue north on Hwy. 15 (176th St.) to Hwy. 1 (approx. 20 miles). **DO NOT TURN ON 1A.**
- Take Canada's Hwy. 1 westbound. Stay on Hwy. 1; it will bypass the downtown Vancouver area and become Hwy. 99 north.
- Follow Highway 99 north to Whistler Village (approx. 70 miles – 2 ½ hours driving).
- Turn right on Village Gate Blvd. into Whistler Village.
- Turn right on Blackcomb Way, then right at the light onto Sundial Crescent.
- Sundial Crescent turns into Village Lane, which is a one-way street; the Clock Tower entrance will be on your right.

## Parking

- All facilities within Whistler Village are within walking distance of Clock Tower.
- There is **NO** free overnight parking in Whistler village.
- The resort has 10 underground parking spaces for 15 units.
- The resort underground parking garage is available for a fee on a first-come basis.

## Noise

The restaurants and nightlife in the area can generate a high level of noise.

