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www.vioresorts.com



Resort Amenities

Barbecue
Beach
Beach Volleyball
Convenience Store
Hot Tub
Kiddie Pool
Laundry Services
Massages
Exercise Room
Outdoor Pool
Restaurant/Bar
Tennis Courts
Wi-Fi (Free for VI Owners Only)

Local Activities

Boating & Marina
Bullfights (Seasonal)
Fishing (Deep Sea, Bottom & Lake)
Golf Course & Pro Shop
Horseback Riding
Jet Ski Rentals
Parasailing
Sailing
Shopping
Snorkel/Scuba

Know Before You Go

Check the VI website 'Know Before You Go' page for the most up-to-date information specific to this resort. This includes the specific charges for state taxes, what is available in an EZ access unit, and any last minute information that is relevant to making your vacation memorable.

Occupancy

1 Bedroom:	4-Person Limit
1 Bedroom Family:	6-Person Limit
2 Bedroom:	6-Person Limit
2 Bedroom Family:	8-Person Limit
4 Bedroom Penthouse:	8-Person Limit

Reminders

- Occupancy limits apply to all ages including infants. A fee will be assessed for non-compliance.
- Units are randomly assigned by computer on the morning of your arrival. Due to the complexity of the resort, no specific request can be taken.
- Mid-stay cleans only occur for stays of nine nights or more. Additional maid service will be charged at current rates.
- Parking is available for one vehicle per unit during your stay. Larger vehicles, including $\frac{3}{4}$ ton trucks or vans, campers, trailers or boats are not permitted on property.
- Smoking will only be allowed in designated smoking areas. Smoking is not allowed in rooms, decks, lanais or patios. A fee will be assessed for non-compliance.
- Pets are not allowed at VI Resorts. A fee will be assessed for non-compliance.
- An "Accommodations/Lodging" tax, required by state and local regulations, will be collected upon arrival. The nightly tax rate is based on condominium size and season.

Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

Check-in Information

Check-in Location: The check-in office is located in the lobby of the resort.

Office Hours:
Daily 7:00 a.m. - 9:00 p.m.

Check-in Time: 4:00 p.m.

Check-out Time: 11:00 a.m.

Check-out: Upon departure, please leave your keys at the front desk.

After Hours: If you check-in after hours, please see the security guard on duty at the main gate for keys and registration.

Deposit: A \$50.00 refundable deposit is required at check-in for all Owners and Guests. Cash or Visa/Master Card only.

Unit Information

One Bedroom/One Bedroom EZ

King bed, Queen wall bed, full bath, full kitchen, TV/DVD, telephone, safe (fee), ceiling fan, seasonal air conditioning, balcony.

One Bedroom Family

2 Queen beds, Queen wall bed, full bath, full Kitchen, TV/DVD, telephone, safe (fee), ceiling fan, seasonal air conditioning, balcony.

Two Bedroom/ Two Bedroom EZ

2 King beds, Queen wall bed, 2 full baths, full Kitchen, TV/DVD, telephone, safe (fee), ceiling fan, seasonal air conditioning, balcony.

Two Bedroom Family

King bed, 2 Queen beds, Queen wall bed, 2 full baths, full Kitchen, TV/DVD, telephone, safe (fee), ceiling fan, seasonal air conditioning, balcony.

Four Bedroom Penthouse

3 King beds, 2 Twin beds (or 4 King beds), 4 ½ baths, full kitchen, TV/DVD, telephone, safe (fee), ceiling fan, seasonal air conditioning, balcony, washer/dryer, fireplace, hot tub, barbecue on balcony.

Transportation Information

Location

Torres Mazatlán is located 39 kilometers (24 miles) from the Mazatlán Airport, on the beach and 1 kilometer (2/3 mile) north of the marina development.

Transportation

- Ground transportation to and from Torres Mazatlán can be reserved and prepaid by calling Vacation Internationale at (800) 755-3175. It must be arranged a minimum of three (3) days in advance.
- Taxis are available from the airport. Look for the official transportation booth where a ticket may be purchased.

Tours & Activities

- [fundesk@mazatlan.viresorts.com](mailto:fundeskm@mazatlan.viresorts.com)
- Let us do the shopping for you. Choose the items you prefer from our list posted online at: www.viresorts.com

CAUTION

Be wary of “free” taxi rides into town and/or “discounted tours”; they are often tied to a sales presentation or some other obligation.

Proof of Citizenship

Travel to and from the USA, Mexico and Canada via air, rail, or cruise will require a valid passport.

Minor Children Traveling to Mexico

Single parents, or passengers traveling with children under 18 years of age, must have a notarized affidavit of permission from both parents allowing the child to enter Mexico.

U.S. Credit Cards

Most major U.S. credit cards and debit cards (Visa, MasterCard, and American Express) are accepted throughout Mexico, on an individual basis. Not all stores and restaurants accept all credit cards. Ask if credit cards are accepted.